

Supplementary file 4. Initial Categories, Emerging Categories and Codes Deriving From Data Analysis

Initial categories	Proximity governance	Audit/quality improvement	System governance	Accountability	Training	Culture
New categories and codes	<p>Proximity governance</p> <ul style="list-style-type: none"> • Managerial practices for user involvement <ul style="list-style-type: none"> ▪ Methods and tools used by managers ▪ Challenges encountered by managers • Clinical practices for user involvement <ul style="list-style-type: none"> ▪ Collaborative practices with users ▪ Challenges encountered by health professionals 		<p>System governance</p> <ul style="list-style-type: none"> • Contextual factors <ul style="list-style-type: none"> ▪ External accountability ▪ Training activities • Organizational factors <ul style="list-style-type: none"> ▪ Internal accountability ▪ Training activities ▪ Culture and activities promoting user involvement 			